



In accordance with the Statute of the International University of Novi Pazar, Article 77, paragraph 3, every student of the International University of Novi Pazar shall have the right to appeal the decision related to his/her student exchange application for the Erasmus+ program as well as dissatisfaction with the content of mobility, organization and recognition of mobility, and dissatisfaction with the support of the International Relations Office.

Students should submit a complaint by an e-mail to <u>iro@uninp.edu.rs</u>. The complaint must include specific and clear reasons why the student feels he or she is entitled to appeal due to dissatisfaction with the above mentioned. The appeal deadline is 48h after the results are published on the official website of the University. As for the others, students are able to file an appeal at any time during their mobility until one month after their official completion.

The appeal is then submitted to the Erasmus Coordinator, who, in accordance with the normative acts of the University, will form a Commission which will issue a decision in response to the complaint. The Commission will reach a decision no later than 8 days after receiving the request.

The student has no right to appeal against the decision of the Commission.